



Interactive

Enjoy greater control over your shipments with online access to key shipping functions.

Direct access to key functions

Transparency and control are key to managing shipping processes efficiently. The Interactive service offered by our worldwide Customer Program Management organization provides small and medium-sized companies working with a set of tools that achieve just that. Interactive gives 24/7 access to shipping information and services via the Internet.

The Interactive package includes freight quotations, shipping instructions and generation of reports and allows you to book shipments and then follow them up using the track and trace facility. Convenience is an important consideration and Interactive has been designed to bring you maximum convenience with no hidden extra charges.



Shipping made easy

Streamline your shipping processes with no extra cost for real added value.

Let our systems optimize your bookings

- Calculate transport time between two destinations for all our products using the timetable;
- Create a quotation based on general tariff rates or pre-agreed contracts with DHL Danzas Air & Ocean;
- Book air, ocean and road shipments online with all the necessary shipping labels printed out automatically and attach documents as necessary to the booking.
- Follow up your shipment using the global track and trace facility to check on its status;
- Generate reports that include shipment details and financial information.

Consistent quality you can rely on

- Get an overview of the best transit times and routes using different modes of transport and a single source of pricing information;
- Avoid confusion with a house bill number for every shipment as well as unique shipper and consignee numbers for full referencing and trace capability;
- Take advantage of automated information input validation for increased quality;
- Carry out searches according to multiple criteria;
- Make report generation easy using drag-and-drop features and measure partner performance against agreed benchmarks.



Real-time shipment status

**Fast retrieval of
information**

**Reports formatted &
delivered as required**

**Performance benchmarks
for reference &
future planning**

DHL Management (Switzerland) Ltd.

Peter Merian-Strasse 88

P.O. Box

CH-4002 Basel

Phone +41 (0)61 274 74 74

Fax +41 (0)61 274 74 75

www.dhl.com

DHL
DANZAS AIR & OCEAN